



# WARRANTY

## WARNING!

It is the user's responsibility to carefully read this user's guide and instruct all users on the safe operation of Genetrix kites.

## INTRODUCTION

Thank you for purchasing a Genetrix kite. You have chosen a high quality product with exceptional performance. We are proud of the superior materials, design and construction that make Genetrix kites extraordinary. Please read this manual in its entirety and familiarize yourself with the design features of our 4 line traction kites. It is imperative that you understand and follow all directives and safety precautions in this user guide. This will insure you get the best use of your kite as well as increase the longevity of your Genetrix product. This user manual has been written to help you operate your new kite, but is not intended to replace professional instruction from a certified kite school. **Completing a training course with a professional instructor before flying your kite is absolutely mandatory for your safety and for the safety of people around you.**

## The conditions of the warranty

One (1) year limited warranty for Genetrix kites

To be able to benefit from a full warranty coverage and the advantages of the client service, you must register your product within 7 days of purchase in the "warranty" section, on the [www.genetrixkites.com](http://www.genetrixkites.com) website.

Genetrix warrants that this kite is free from defects in materials and workmanship to retail customers in the United States, U.S. Possessions and Canada. Genetrix will repair or, at its option, replace defective parts.

1. The warranty is valid ONLY once you have register your product within 7 days of purchase, on the [www.genetrixkites.com](http://www.genetrixkites.com) website, in the “warranty” section
2. This warranty is valid only when this product is used for normal recreational activities. Teaching and renting are excluded.
3. This warranty does not cover damage caused by misuse, abuse, damage due to over-inflation in the shade and/or in the sun, excessive exposure to sunlight, excessive exposure to cold, or damage caused by improper handling and storage.
4. This warranty does not cover damage caused by use in waves, shorebreak, reefs, or off the water, any blow or impact with a hard object or any other irresponsible use. Damage resulting from improper maintenance from normal wear and tear or incorrect setup, including scratches or paint chipping, or caused by anything other than defects in material and workmanship.
5. This warranty is null and void if any unauthorized repair, change or modification has been made to any part of the equipment.
6. Exposure to sea salt, sand and the elements is considered normal wear and tear and is not covered under our warranty.
7. There are no express or implied warranties which extend beyond the warranty specified herein.

### **Warranty procedure**

If you are faced with any problem within the framework of the warranty, you should bring the defective product back to your Genetrix retailer with the following documents and information:

- The original purchase receipt
- The type of product and the serial number (located on the wingtip of the kite)
- A precise description of the defect
- A good picture allowing the identification of the defect
- Your name and address

Genetrix will not accept returns directly from customers. Customers must call for a Return Authorization Number before returning any product under this Limited Warranty. All authorized returns must be made through a Genetrix authorized dealer, freight prepaid.

Your retailer will communicate your claim to Genetrix and, if necessary send the product to an official Genetrix repair center. You will be responsible for all shipping costs.

Only Genetrix is entitled to make the final decision about the warranty. If a product is deemed to be defective by Genetrix, it will be repaired or replaced by the official Genetrix repair center in the shortest possible time and will be sent back to your Genetrix dealer at your cost.

#### THIS WARRANTY DOES NOT COVER:

Line breakage

Normal wear and discoloration.

Damage caused by abuse or failure to perform normal maintenance.

Damage caused by hitting solid objects, the ground or beach.

Damage caused by improperly storage (i.e., wet storage).

Damage caused by alterations or modifications.

Transportation of kite to a dealer or distributor.

Any kite used for rental, teaching, or in commercial service.

Any other consequential damage, incidental damages or incidental expenses, including personal injury or damage to property. Some states do allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

#### TO OBTAIN WARRANTY SERVICE

Within 30 days of discovering the defect, take your kite, along with proof of purchase (sales receipt or registration card) to the authorized Genetrix dealer from whom you purchased your kite.

#### IMPLIED WARRANTIES

Any implied warranties, including implied warranty of merchantability and fitness for a particular purpose, shall be no longer than the duration of express warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Genetrix makes no express warranties in addition to this Limited Warranty.

Genetrix dealers have no authority to make any warranties on behalf of Genetrix in addition to or inconsistent with those stated herein.

To the extent any provision of this warranty is prohibited by Federal or State law and cannot be preempted, it shall not be applicable. This warranty gives you specific legal rights. You may have other rights, which vary from state to state.

#### **ATTENTION**

You must read and understand the entire contents of this manual before any attempt to fly your kite. You must be fully aware of the risks that go with this

sport, and know that you are exposing yourself to real danger. Inappropriate use of traction kite devices can result in serious accidents or **lead to the death of the user or third parties.**

Completion of formal training in a recognized kiteboarding school is imperative before first use of any traction kite. Neither the dealer, distributor, nor manufacturer of products are liable for material or bodily damage sustained as a result of inappropriate use of this product.

**RELEASE OF LIABILITY AND ASSUMPTION OF RISK:**

**BY USING THIS PRODUCT YOU ARE AGREEING to THE FOLLOWING TERMS AND CONDITIONS:**

**Kiteboarding, kitesurfing, landboarding and snowkiting are extreme sports. Use of this product and any of its components involves certain inherent risks and hazards, and can cause severe injuries, damage or death to the user and/or third parties. The purchaser/user of this product freely agrees to accept any and all known and unknown risks of injury, death and/or liability which may result from the use or misuse of this equipment.**

**In the event of your death or incapacity, this Agreement shall be effective and binding upon your heirs, next of kin, executors, administrators, assigns and representatives.**

**The purchaser/user agrees to release, indemnify and hold harmless Genetrix, ZoneXcess LLC, and any of its/their respective agents, affiliates, subsidiaries, employees, instructors, dealers, officers, directors, suppliers, and their successors FROM ANY AND ALL RESPONSIBILITY OR LEGAL LIABILITY for damage, injury or death to the user or to any other person or property which may result while using Genetrix kites equipment.**

General Disclaimer

Although the information and recommendations in this manual and on any Genetrix website are believed in good faith to be correct, Genetrix and its agents make no representations or warranties as to the complete accuracy of the information. Any information is supplied upon the condition that the person receiving it will make their own determination as to its accuracy and its suitability for their purposes prior to its use.

**WARNING**

**The sport of kiteboarding is an “extreme sport” and can be extremely dangerous or deadly.** Always be attentive when using this kite and respect the power of the wind. The sport of kiteboarding requires physical fitness. Only practice this sport if you are in good health. Do not attempt to use this product unless you are a proficient swimmer and in good physical condition. Use this kite for the sport of kiteboarding and not for any other purposes. When you are using this product, you are assuming and accepting the responsibility for your own safety including the safety of others surrounding you. That also includes informing subsequent users and owners of the kite of the risks the sport presents. If you are under 18, these warnings and instructions must be read by you and by your parent(s) or a legal guardian(s). This product should only be used under the closest of instruction and supervision. Use of this product puts the user at numerous unpreventable and unexpected risks and dangers. Do not use this kite while under the influence of alcohol, drugs or medications.

## **IMPORTANT SAFETY RULES**

The most important rule is that practicing common sense will reduce, but may not eliminate some inherent risks of kiteboarding. There are a number of things you must keep in mind prior to attempting to launch your kite for the first time:

- The leash that comes with this product has a safety release to detach yourself from the kite in case of emergency. Never permanently attach yourself to the kite or to any of its components.
- The kite is not a flotation device. For your safety we recommend that you **always** wear a CE approved life vest for buoyancy when you are kiting on water. Never let an untrained person fly your kite.
- NEVER allow an untrained person to assist you in launching or landing your kite.
- It is highly recommended that you wear a helmet, gloves, booties and eye protection when you are using the kite.
- A wetsuit is recommended to prevent hypothermia.
- Always use a good quality kite-specific harness. It is your connection point to your kite. Do not use a windsurfing harness.
- **Never try to learn kiteboarding on your own.** This is a sport where proper training is mandatory.
- Become very familiar with the safety release system on your kite and how it works. Practice it frequently as it should be second nature to employ in an emergency or non-emergency situation.
- Check for wear and tear regularly. Before launching your kite, the quick release safety system must be free of sand or debris and functioning properly. Immediately replace any parts that seem doubtful or worn.

Weather and Location for Kiteboarding: WE RECOMMEND THAT YOU KITE ONLY WHEN THE CONDITIONS ARE OPTIMAL FOR KITEBOARDING.

You should absolutely understand the basic notions of the wind: its behavior and its power. You must also be able to predict changes of weather and wind

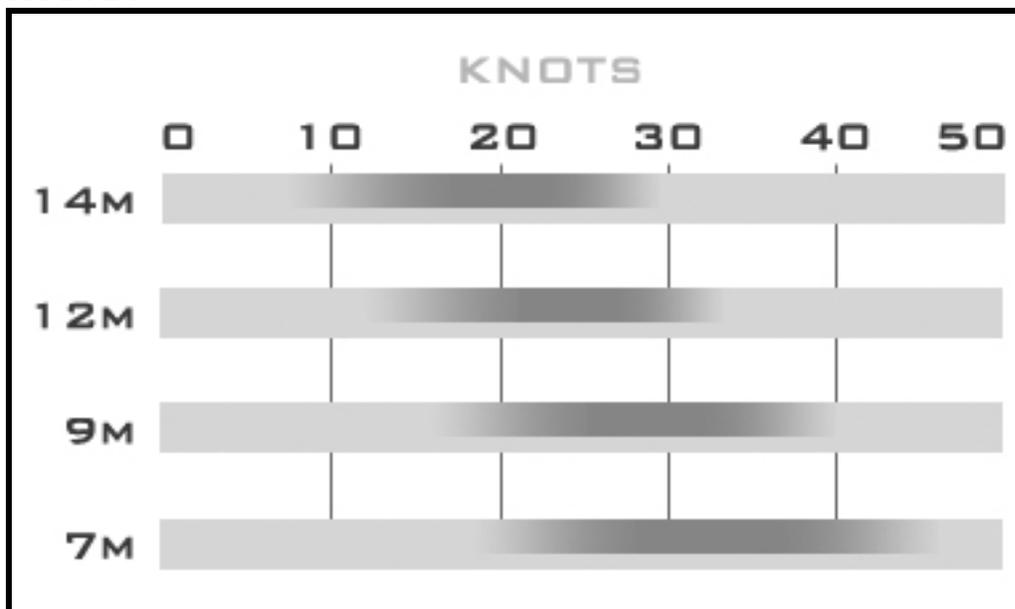
pattern. Be familiar with your location and the direction of the wind.

- Use a kite that is appropriate for the wind condition. Check the Wind Range Chart for the recommended size.
- Never try to learn kiting when the wind exceeds 10 knots
- Never use this kite in extremely gusty winds.
- Never use this kite under hurricane, thunderstorm or lightning conditions
- Never use this kite when the wind conditions exceed your ability to kite safely.
- Only kite in side/onshore winds. Never use this kite with offshore wind. If you have a problem or equipment failure a swim to shore will be required and it is extremely difficult or impossible to swim with the kite equipment when the wind is offshore.
- Never use this kite with onshore wind if you are a beginner. If you can't go upwind the wind will blow you directly back to the beach rapidly and you risk being carried up onto the beach and hard objects.
- This wind range chart is only to be used as a guide and is based on an average rider weight of 75kg/165lbs. Modifications may be necessary based on your ability level, body weight, water conditions or other factors. Watch and ask seasoned riders at your area what size kite to use according to body weight ratio. Always use a kite smaller than you think you need.

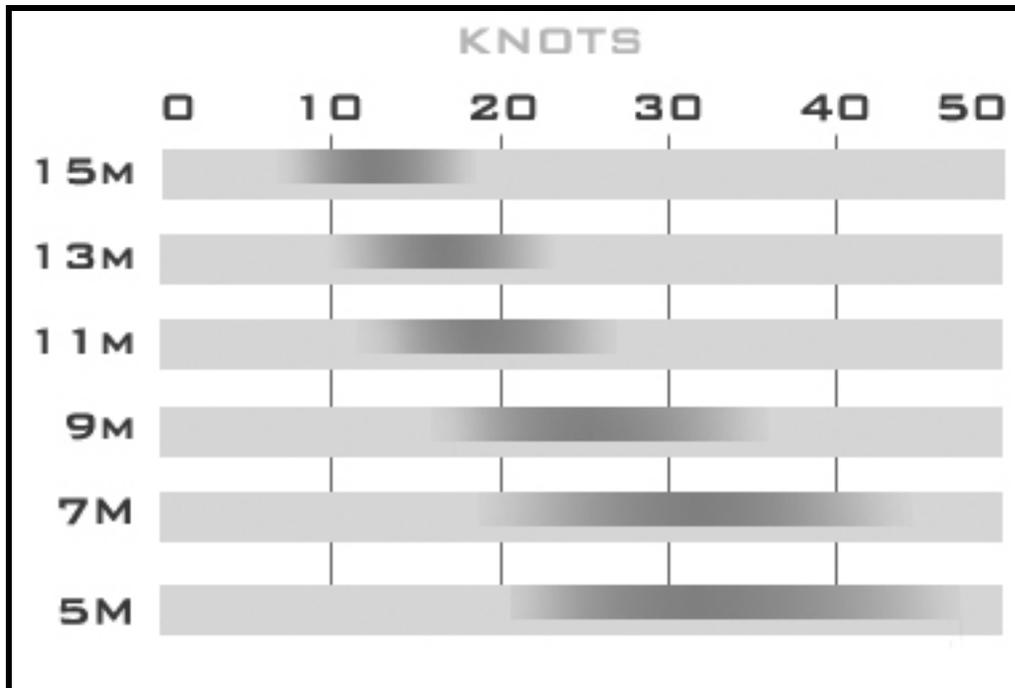
## WIND RANGE CHARTS

Based on average rider weight of 75kg/165lbs

### HYDRA



## ORIGIN



CHOOSE A SAFE AND CONTROLLED SPOT TO PRACTICE KITING WITH MINIMUM HAZARDS.

Always follow and respect local rules before launching your kite at a new spot. Ask the locals for information before attempting to launch as they know all the dangers and the etiquette of the launch spot.

- Never fly the kite anywhere near electrical lines, telephone poles, trees, tall bushes, roads, traffic, airports and/or solid objects. A collision with any of them could be fatal. Operation of a kite in proximity to an airport may violate federal law.
- Never fly the kite anywhere where kiteboarding or kite flying is prohibited.
- Only launch your kite in an open area where a radius of 100 meters (300 feet) of clear space is available.
- Refrain from flying the kite over people and animals. Any bystanders should be standing upwind from you, your lines and your kite.
- Never attempt to launch the kite when bystanders are anywhere close to your lines.
- Never use this kite in the presence of a crowd or where there are people located downwind of your kite.
- Be extremely alert. Study the procedures of launching and landing the kite. Always do an assisted launch and landing.

- BE EXTREMELY CAREFUL WHEN AROUND KITE LINES and always carry a specially designed kite safety knife with a protected blade.
- Never touch the lines when the kite is in use. They are extremely dangerous when taut and can cause serious injuries and even death.
- Check your lines often for wear and tear and replace them at the first sign of damage. When lines break they can cause serious injuries including death.
- **NEVER WRAP YOUR LINES AROUND ANY PART OF YOUR BODY OR PERMIT THEM TO BECOME WRAPPED AROUND ANY PART OF YOUR BODY**
- Always verify your lines for knots and undo them prior to using the kite. Knots considerably reduce the strength of a kite line.
- Don't approach tangled lines when the kite is still flying. The kite should be secured on the ground prior to doing this.
- Always use the included kite weight bag to hold the leading edge of the kite down while the kite is inflated and not in use. An unsecured kite on the ground can re-power up and cause serious injury or death.
- Never allow yourself or anyone else to get between the control bar and the kite when it is in use.
- Never attach a carabiner-style device to the side of the leash which is connected to your kite. Use of such a device may cause line entanglement, possibly leading to an out of control kite, injury and/or death.

## **KITE CARE**

Diligence should be practiced when caring for your kite and your protective gear. This will ensure your safety as well as prolong the life of the product.

## **SESSION PREP**

- Check your helmet, P.F.D., and other protective equipment to determine if they are in good condition.
- Make a thorough inspection of the kite and its components in order to identify tears, holes or abrasions in the canopy or struts. Check for knots in the lines, or worn lines. Do not kite until any such problems are remedied.
- Rig your kite only on non-abrasive surfaces. Cement, asphalt, shells, gravel, sticks, rocks, or other foreign objects can damage your equipment and will void the warranty.
- Secure your kite with sand or the supplied sand bags when setting up. Using rocks or other sharp objects may puncture your kite.
- When using your new kite for the first few sessions, partially inflate the bladders and gently massage the air through to fill any void and ensure the bladder walls are in full contact with inner walls of the leading edge and struts. Failure to do this may cause formation of blisters in the bladder causing it to burst.

## PROPER STORAGE

Never leave a kite exposed to wind or sunlight for long periods of time.

After use in saltwater, it is always wash all gear thoroughly using fresh water and allow to dry out of direct sunlight. Do not use any high-pressure water system against the kite components or canopy.

An improperly dried kite will developed mildew and the colors will bleed if stored away for a prolonged time.

Clean sand and other debris from the kite before stowing.

Store your kite in the supplied bag in a cool, dry location.

Do not leave your kite inflated in your car or any enclosed spaces where extreme heat may damage the internal bladders and the adhesives and fabrics used in constructing your kite and its components.

Do not leave your kite sitting on the beach for prolonged period of time when not in use. Such misuse will cause the trailing edge to flap loosely resulting in unwanted material stretch and cause the trailing edge material to break down which will drastically reduce kite performance.

Periodically check all connection points and canopy damage, throughout the life of your kite. Make sure to repair any small tears or holes as needed. One bad crash can put stress on the small tear resulting in a much larger tear. A connection point break can result in a long swim home or the requirement to be rescued.

## WARRANTY REGISTRATION

This card must be sent back properly filled in capital letters, signed and stamped within 7 days of the product's purchase.

It ensures your right to a claim under this warranty:

ZoneExcess LLC  
4872 Topanga Cyn. Blvd. #209  
Woodland Hills, CA 91364  
888 250 7962  
info@genetrixus.com

### Purchaser info

Buyer's Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Country: \_\_\_\_\_  
Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

### Retailer's info

Retailer Name : \_\_\_\_\_  
Purchase Date : \_\_\_\_\_  
Address : \_\_\_\_\_  
City : \_\_\_\_\_ State : \_\_\_\_\_ Zip Code : \_\_\_\_\_  
Country : \_\_\_\_\_  
Phone : \_\_\_\_\_ E-mail : \_\_\_\_\_

**Product identification**

Name or model: \_\_\_\_\_  
Size: \_\_\_\_\_ Year: \_\_\_\_\_  
Serial number : \_\_\_\_\_

Signature of Purchaser:

\_\_\_\_\_